

mediation Services

Resolution Skills Centre

Resolution Skills Centre is a leader in resolution and leadership training locally, nationally and internationally. Established in 1979, Resolution Skills Centre (formerly Mediation Services Training program) helps individuals create effective exchange in their workplaces, homes and communities through a wide range of courses. We deliver training in Winnipeg, across Canada and around the world. Our course materials have been translated into six languages.

www.resolutionsskills.ca

Get involved

Do you want to make a difference in your community? Whether you're interested in becoming a volunteer mediator, providing administrative support or joining our Board of Directors, we're always in need of hard-working volunteers.

If you're interested in lending a hand, contact our Volunteer Coordinator at 925-3410.



Mediation Services

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www.mediationserviceswpg.ca

Funded by
The Manitoba Department of Justice
The United Way
The City of Winnipeg

Mediation Services

A Community
Resource for
Conflict Resolution

Helping people resolve
differences since 1979

M

aking things right

MEDIATION SERVICES is a non-profit organization that promotes peace and restorative justice within the community.

Through third party intervention and education people are empowered to resolve conflicts using nonviolent conflict resolution processes.



Community Program

Disagreements are a normal part of life. Mediation Services' role is to offer support to people who are in conflict. We listen to the impact of conflict, and help to clarify goals and brainstorm options. We work with many different types of disputes including those involving family, friends, neighbours, faith communities and schools. Mediation is one option if parties are willing.

Two impartial mediators facilitate community mediations. Their role is to help build understanding between parties by providing a safe place for people to express themselves. If understanding is created, often an agreement is reached and parties are able to move forward in a more positive manner.

Victim-Offender Program

This program gives victims an opportunity to meet face-to-face with the people who have victimized them, to let them know how the crime has affected their lives. Victims receive answers to lingering questions, and are directly involved in holding offenders accountable for the harm they have caused. Offenders have the opportunity to learn about the consequences of their actions and to make amends.

What are the advantages?

- ◆ private/confidential
- ◆ voluntary
- ◆ rebuilds relationships
- ◆ participants determine outcome
- ◆ flexible and responds quickly
- ◆ high success rate
- ◆ comfortable, neutral, safe setting
- ◆ no fee for service