

# Mediation Services

Restorative Justice invites the active participation of the victim, the offender and the community.

It focuses on the way crime hurts relationships between people.

Restorative Justice looks at crime and criminal justice in a way that goes beyond punishment and opens the door to healing.



**Mediation Services**  
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This program is supported by  
The Manitoba Department of Justice

**Crime &  
Conflict  
Hurt**

**A way to repair  
the harm, respecting  
everyone**

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MEDIATION SERVICES is a non-profit organization that promotes peace and restorative justice within the community.

Through third party intervention and education people are empowered to resolve conflicts using nonviolent conflict resolution processes.



## There ARE Options . . .

Our processes are flexible to meet different needs:

- **Face to Face**  
meetings guided by trained mediators
- **Indirect Mediation**  
mediator acts as a “go between”
- **Restorative Action for Youth**  
meetings with community facilitators
- **Community Justice Forums**
- **Family Conferences**

## What are the Possibilities?

- Understand “Why”
- Have your questions answered
- Tell your story and have your voice heard
- Reduce the chance of future problems
- Opportunity for restitution
- Have a say in the outcome
- Referral to appropriate resources
- Opportunity for closure

## How Does it Work?

- A staff member will contact you to hear your concerns.
- Meetings can be held at our office or in your home.
- Together we discuss the options available, who should be part of the process, and how to ensure safety and respect for everyone involved.